

# Loughborough Physiotherapy & Sports Injuries Clinic

## Complaints Policy

Should you feel the need to make a complaint about the Loughborough Physiotherapy & Sports Injuries Clinic and the services you have received, please do so in writing to:

*Joanne Hartshorn  
Loughborough Physiotherapy & Sports Injuries Clinic  
51 Forest Rd  
Loughborough  
Leics  
LE11 3NW*

You will be contacted within 24 hours of receipt of your letter.  
Please ensure a phone number or email address on which you can be contacted, is provided.